

REFILLS

Once you find a formulation and dose that works well, you can request refills by email at pacustomer@ggcannabis.com or just by visiting ggcannabis.com

Be Safe & Sensible

Do not drive, operate heavy machinery, perform surgery, train attack dogs, propose marriage, ask for divorce, attempt to defuse a bomb, or do any other complex or demanding things while feeling the effects of medical marijuana. That would be really dangerous. And irresponsible. So don't do it.

Take your medicine in a safe, relatively calm place with responsible adults present. Examples of good places: at home or at a friend's home. Examples of bad places: in an auto body shop or in the woods at night by yourself. Just use common sense.

Get in touch with us right away with any questions that come up – ask us anything, even if you're afraid of feeling embarrassed or awkward. We're talking about your health – so when in doubt, PLEASE ASK. We are always happy to help.

And if you're new to medical marijuana or you're trying a new dosage or formulation, remember our motto: Start Low, Go Slow.

Caring for Your Vaporizer

- Store your vaporizer in a cool, dry area.
- Always store it with the mouthpiece up.
- When traveling in Pennsylvania, be sure to place your vaporizer in a protective carrier.

Troubleshooting

If the battery doesn't activate when you inhale, rotate the cartridge to make sure you have a good connection. Also, make sure the device is charged. You would be surprised how often people forget to do that.

If you feel resistance when you inhale, you might be covering the air intake holes with your hand. So, you know – try not to do that.

As always, if you have questions – **PLEASE ASK.**

Questions?

Call 1.800.514.8532

pacustomer@ggcannabis.com



Get to Know Your Vaporizer

The CCell Cartridge and Palm Battery

Get to know your Vaporizer

The Vireo CCell Cartridge and Palm Battery

You should charge the battery for about an hour before its first use.

Here's how:

Step 1: Charge the Battery

1. Disconnect the cartridge from the battery.
2. Attach the micro-USB charger to the bottom of the battery.
3. Plug the USB into a live USB device like a laptop or a portable charger. We do NOT recommend using a fast charger like ones made for phones or tablets. Those things deliver a little too much too fast.
4. The indicator light at the top of the battery will light up as the battery charges. You don't have to watch it the whole time, but you can if you want.
5. Once the battery is fully charged, the indicator light will flash 20 times and then turn off.

Step 2: Attach the Cartridge to the Battery

1. When the battery is fully charged, disconnect the micro-USB charger.
2. Remove a vape cartridge from its plastic vial and dispose of the little protective rubber thingy at the bottom of the cartridge.
3. Attach a metal connector to the bottom of your Vireo CCell cartridge.
4. Drop the cartridge into the Palm battery. It sticks in place magnetically.

Important Things to Remember

1. Only remove the cartridge from the battery if the cartridge needs to be replaced or the battery needs to be charged. If you're constantly taking it out and putting it back in, the connection will get looser and you increase the chances of a leak – and no one wants that.
- When you're ready to use the vaporizer, remove the cover from the mouthpiece, place the mouthpiece in your mouth (seeing as how it's a mouthpiece and all) and inhale for 2 seconds. Just breath in at your normal rate – it doesn't have to be dramatic or anything.
 - Simply inhaling through the mouthpiece will activate the battery. As you inhale, the top of the battery will illuminate. That let's you know it's working, plus it looks neat.
 - The battery adjusts its own voltage automatically, so you don't need to heat up or prime the vaporizer before you use it.
 - Wait 10-15 minutes between each dose to make sure you get the full effect of the medication without overdoing it.

Vaporizer Exchange Policy

- If you have a problem with your vaporizer cartridge, you must contact Green Goods within 72 hours to be eligible for an exchange. You then have 7 days to return it.
- The vaporizer must be defective at the time of initial usage and must be in its original packaging. If the vaporizer cartridge has leaked, you must provide evidence – like a picture, or the actual thing that it leaked on.
- You can only exchange a vaporizer cartridge for another vaporizer cartridge of the same formulation.

Vaporizer cartridges are NOT eligible for exchange in any of the following circumstances:

- It is broken or cracked. All vaporizers are inspected by at least 2 employees prior to dispensing, so we know they don't leave the store that way.
- You used more than half of the cartridge before telling us that there was a problem.
- Any of the original packaging is missing.

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